

Patient Safety 2021: Driving Quality and Improvement in Care

ONLINE EVENT
30TH NOVEMBER

IGPP Institute of Government
& Public Policy



University of
East London

About the event

4,356,277 reports of patient safety incidents were reported between November 2018 and October 2019. These incidents were linked to more than 4,600 deaths. The cost of harm for clinical negligence claims from incidents in 2019/20 expected to cost the NHS £8.3 billion. Improving patient safety could save almost 1,000 extra lives and £100 million in care costs each year from 2023/24.

This event draws upon a number of the key themes of the Patient Safety Strategy, reviews its progress, and reflects on the impact of Covid-19 on patient safety initiatives. It will highlight good practice in developing a proactive approach to identifying risks to safe care while also including systems, risks, human factors and organisational culture.

Hear the latest policy updates and practical case studies featuring innovative patient safety interventions across primary and secondary care to save lives and protect patients.

Why attend?

- Explore innovative approaches to work, finances, health and care and housing for the future of an ageing population
- Get an updated overview of the state of ageing in the UK today and hear from senior representatives from central and local government, the NHS, the voluntary sector and academia
- Understand key environmental and social factors that put older people at risk of loneliness
- Assess the impact of increased food costs on the ability of older adults to live a healthy life
- Learn how joint working between healthcare, social services and the voluntary service can be optimised to enable people to age well and prevent avoidable hospital admissions

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Agenda

- 9:30** Online Registration
- 9:40** Chair's Welcome Address
- 10:00** Keynote Address: Launching The NHS Patient Safety Syllabus To Help Save Lives And Protect Patients
- 10:20** Keynote Address: Supporting Staff Who Are Involved In And Following Patient Safety Incidents
- 10:40** Questions And Answers Session
- 11:05** [Break and Networking](#)
- 11:35** Case Study: Addressing Concerns Highlighted By The CQC To Drive Quality Improvement For Patient Safety
- 11:55** Keynote Address: Improving Patient Safety By Learning From Clinical Negligence Claims
- 12:15** Case Study: Using Innovative Real-Time Analytics Software To Co-Ordinate The Emergency Department And Reduce time Taken For Critical Imaging Diagnostics
- 12:35** Questions And Answers Session
- 12:55** [Lunch And Networking](#)
- 1:40** Case Study: Early Warning Scores And Measuring Patient Vitals
- 2:00** Case Study: Using Electronic Observation Systems To Ensure Accuracy And Compliance In Identifying, Escalating And Responding To Patient Deterioration
- 2:20** Case Study: Reducing Patient Harm Through Medication Errors By Identifying Patients Who Are At Risk
- 2:40** Question And Answer Session
- 3:00** Chair's Summary And Close

Key speakers



Dr Subhro Banerjee
Consultant in Emergency
Medicine, and
Interim Medical Director,
Croydon Health Services
NHS Trust



Nigel Acheson
Deputy Chief Inspector
of Hospitals,
Quality Care Commission

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Audience

This event brings together Heads, Directors and Senior Managers within NHS Primary and Secondary Clinical Leads, Consultants, Doctors, Surgeons, Heads of Education and Training, Nursing and Clinical Governance.

Learning Objectives

- Get the latest updates on the progress of the NHS Patient Strategy and the launch of the NHS Patient Safety Syllabus
- Find out how trusts are driving quality improvement for patient safety and reducing avoidable errors using innovation and technology
- Assess how Covid-19 has impacted on safety culture and incident reporting
- Learn from clinical negligence claims and reduce the risk of litigation by ensuring robust processes are in place
- Get an insight into how to reduce patient harm through medication errors by identifying patients who are at risk

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